



# HOMETEL

HOME TELEPHONE CO.

501 N. Douglas • P.O. Box 215 • St. Jacob, IL 62281 • 618.644.2111

**Annual Reporting for High-Cost Recipients  
47 C.F.R. §54.313(a)(2) through (a)(6) and (h)  
Home Telephone Co.**

June 15, 2012

Received & Inspected  
JUN 25 2012  
FCC Mail Room

Ms. Marlene H. Dortch  
Office of the Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street SW  
Washington, D.C. 20554

Ms. Karen Majcher  
Vice President – High Cost Low Income Division  
Universal Service Administrative Company  
2000 L Street NW, Suite 200  
Washington, D.C. 20036

RE: WC Docket No. 10-90: Annual Reporting Requirements for High-Cost Recipients §54.313 (a)(2) through (a)(6) and (h)

Pursuant to Section 54.313(a)(2) through (a)(6) and (h) of the Federal Communications Commission's rules, enclosed are the 2012 annual reporting requirements and certifications for Home Telephone Co., Study Area Code 34-1032. Home Telephone Co. is a state-designated ETC, and as such, is submitting to the Commission relevant information from reports it files with its state commission for §54.313 (a)(2) through (a)(4).

Should you have any questions, please feel free to contact Mr. Eric Schmidt, President, via email at [eschmidt@hometel.com](mailto:eschmidt@hometel.com) or by phone at 618-644-2111.

Sincerely,

Richard Schmidt  
Vice President

Enclosures

cc: Illinois Commerce Commission

**Annual Reporting Requirements pursuant to § 54.313(a)(2)-(6)**

**WC Docket No. 10-90**

**§ 54.313(a)(2) – Outage reporting**

- ☐ My company was not required to collect this information in 2011.
- ☒ My company collected this information pursuant to state utility commission requirement.  
A copy of the report is attached.

**§ 54.313(a)(3) – Unfulfilled service requests**

- ☐ My company was not required to collect this information in 2011.
- ☒ My company collected this information pursuant to state utility commission requirement.  
A copy of the report is attached.

**§ 54.313(a)(4) – Customer complaints per 1000 connections**

- ☐ My company was not required to collect this information in 2011.
- ☒ My company collected this information pursuant to state utility commission requirement.  
A copy of the report is attached.

**§ 54.313(a)(5) – Service quality standards and consumer protection rules**

I certify that the reporting carrier is in compliance with applicable service quality standards and consumer protection rules.

**§ 54.313(a)(6) – Ability to function in emergency situations**

I certify that the reporting carrier can function in emergency situations as set forth in 47 CFR §54.202(a)(2). Specifically, the reporting carrier has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.

I am authorized to make this certification on behalf of the company named above and, to the best of my knowledge the information reported on this form is accurate. This certification is for the study area(s) listed below. **(Please enter your Company Name, State and Study Area Code)**

Company Name	State	Study Area Code
Home Telephone Co.	Illinois	341032

(If necessary, attach a separate list of additional study areas and check this box.)

☐

Signed,



[Signature of Corporate Officer]

**Eric Schmidt**

[Printed Name of Corporate Officer]

**President**

[Title of Corporate Officer]

Date:

6/15/2012

Carrier's Name Home Telephone Co.

Carrier's Address 501 North Douglas, PO Box 215, St. Jacob, Illinois 62281

Carrier's Telephone Number (618) 644-2111

**Annual Reporting for High-Cost Recipients  
47 C.F.R. §54.313(a)(2) through (a)(6) and (h)  
Home Telephone Co.**

**OUTAGE REPORTING – §54.313 (a)(2)**

Detailed information on any outage in the prior calendar year, as that term is defined in 47 C.F.R. 4.5, of at least 30 minutes in duration for each service area in which an eligible telecommunications carrier is designated for any facilities it owns, operates, leases, or otherwise utilizes that potentially affect (i) At least ten percent of the end users served in a designated service area; or (ii) A 911 special facility, as defined in 47 C.F.R. 4.5(e). 47 C.F.R. §54.313(a)(2).

**RESPONSE** – See attached report to Illinois Commerce Commission dated June 17, 2011.

**UNFULFILLED SERVICE REQUESTS – §54.313(a)(3)**

The number of requests for service from potential customers within the recipient's service areas that were unfulfilled during the prior calendar year. The carrier shall also detail how it attempted to provide service to those customers.

**RESPONSE** – There were no unfilled requests for service during calendar year 2011.

**NUMBER OF COMPLAINTS PER 1,000 CONNECTIONS – §54.313(a)(4)**

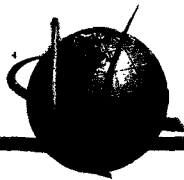
The number of complaints per 1,000 connections (fixed or mobile) in the prior calendar year.

**RESPONSE** – During calendar year 2011, Home Telephone Co. received no complaints per 1,000 working access lines.

**ADDITIONAL VOICE RATE DATA – §54.313(h)**

All incumbent local exchange carrier recipients of high-cost support must report all rates for residential local service, as well as state fees as defined pursuant to §54.318(e) of this subpart, that are below the local urban rate floor as defined in §54.318 of this subpart, and the number of lines for each rate specified. Carriers shall report lines and rates in effect as of June 1.

**RESPONSE** – As of June 1, 2012, Home Telephone Co. did not have any rates for residential local service, as well as state fees as defined pursuant to §54.318(e), that are below the local urban rate floor as defined in §54.318.



# HOMETEL

HOME TELEPHONE CO

501 N. Douglas • P.O. Box 215 • St. Jacob, IL 62281 • 618.644.221

Reference ID § 54.313(a)(2)

June 17, 2011

Illinois Commerce Commission  
Telecommunications Division  
527 East Capitol Avenue  
Springfield, IL 62701

RE: Section 730.550 Network Outages and Notification

The following is the written report detailing a minor network outage Home Telephone Co. experienced on May 20, 2011.

Home Telephone Co. provides telephone service to the St. Jacob Illinois exchange (Area Code 618, 644 prefix). On May 20, 2011, the St. Jacob exchange experienced a minor network outage beginning at approximately 3:15 a.m. Issues regarding the minor network outage were corrected by 4:40 a.m. on May 20, 2011. The internal review by the switching equipment manufacturer suggests that the interruption was attributable to routine maintenance that was performed between 2:00 a.m. and 3:00 a.m. on May 20, 2011 that subsequently affected the operations of the port controllers in the network switching equipment.

During the date and time outlined above, local service was interrupted. Home Telephone Co. is pleased to report that we did not receive any customer complaints or reports of trouble during the minor network outage. Also, we did not receive any customer complaints or trouble reports pertaining to the minor network outage the following day or any time after that. This gives us a reasonable assurance that the minor network outage was not customer impacting. Test calls placed throughout the day on May 20, 2011 confirmed that 911 emergency services were functioning properly.

If you should need any additional information, please contact me at the address or telephone number listed above.

Sincerely,

Eric Schmidt  
President